

**Directions:** Use this survey to better understand how satisfied families are with the services, supports and overall program that your organization provides. Adapt this survey to fit your program.

Thank you for taking the time to complete this survey about your child's 21st CCLC program. All responses will be kept confidential.

1. How many children do you have attending the $21^{\text{st}}$ CCLC program	gram?
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1 2

2

More than 3

2. At which of the following sites does your child (or children) CURRENTLY attend the 21st CCLC program? Choose all that apply.

**ABC Elementary School** 

XYZ Elementary School

ABC Middle School

3. In what grade level(s), are your children? Choose all that apply:

PK	6 <sup>th</sup>
K	$7^{th}$
1 <sup>st</sup>	8 <sup>th</sup>
2 <sup>nd</sup>	9 <sup>th</sup>
3 <sup>rd</sup>	$10^{\mathrm{th}}$
4 <sup>th</sup>	11 <sup>th</sup>
5 <sup>th</sup>	12 <sup>th</sup>

4. How many years has your child (or children) attended the 21st CCLC after-school program?

1

2

3

More than 3

5. How many days a week does your child (or children) CURRENTLY attend the 21st CCLC program?

Once a week

Twice a week

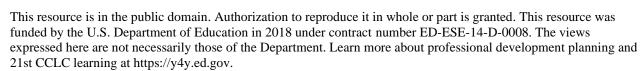
Three times a week

Four times a week

Every day

6. Aside from the 21st CCLC program, which of the following programs or activities is your child CURRENTLY involved in afterschool or on weekends?









Academic enrichment program
Church group
Dance
Martial Arts
Music
Special interest club (e.g. sewing club)
Sports team (e.g. soccer)
Other

7. How satisfied are you with the 21st CCLC program your child attends?

Very Satisfied Satisfied In the middle Not very satisfied Not satisfied at all

8. How satisfied are you with your child's 21<sup>st</sup> CCLC program as it pertains to the following areas related to <u>student services and engagement</u>? Place an X in the box that indicates your level of satisfaction with each program component.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
Academic support				
Extracurricular activities				
Help with homework				
Opportunity for physical activity				
Safety and care				
Snacks				
Social environment				
Special events				
Transportation services				

9. Which of the following activities is your child most interested in? Choose all that apply.

Art

Chess







Computers	STEM
Cooking	Reading/ Writing
Dance	Social Studies
Math	Sports
Music	Other

10. How satisfied are you with your child's 21st CCLC program as it pertains to the following areas related to <u>family services and engagement</u>? Place an X in the box that indicates your level of satisfaction with each program component.

	Very satisfied	Satisfied	Dissatisfied	Very dissatisfied
Availability of staff and administration				
Communication of important information				
Connection to community resources				
Cultural sensitivity towards families				
Family events and activities sponsored by the program				
Hours of operation				
Opportunities for families to become involved				

11. Which of the following forms of communication do you receive from the 21st CCLC program? Choose all that apply.

**Flyers** 

**Emails** 

Social media messages

Newsletters

Phone calls/voicemails

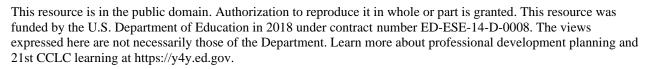
Text messages

Other

12. Why did you decide to enroll your child in the 21st CCLC program? (Choose all that apply) I have childcare needs that the program satisfies

I received a flyer or other advertisement about the program  $% \left( \mathbf{r}\right) =\mathbf{r}^{\prime }$ 









My child has friends or family members in the program
My child wanted to be in the program
My child was in the program last year
Recommendation made by another parent
Recommendation made by my child's teacher or school administrator
The program is free
Other \_\_\_\_\_\_

13. Place an X in the box that corresponds with your level of agreement with each statement.

	Strongly disagree	Disagree	Agree	Strongly agree
I would like the opportunity to become more involved with the 21st CCLC program.				
I am more informed about my child's educational progress in school because of the 21st CCLC program.				
The 21st CCLC program does a good job of communicating with parents and keeping us informed.				
The 21st CCLC program helps my child succeed academically.				
My child enjoys being part of the 21st CCLC program.				
I feel welcome at my child's 21st CCLC program site.				
Families can benefit from the $21^{\rm st}$ CCLC program as much as students can.				





14. What recommendations or other feedback can you provide that would help improve our 21st CCLC program?
15. May we contact you for follow-up regarding your responses? If so, please provide your name and best form of contact below.
and best form of contact below.
and best form of contact below.  Name:

Thank you for completing this survey.



